



PLEASE ENSURE YOU READ, UNDERSTAND AND AGREE

Check-in time 2 PM / checkout time 10 AM

The Tavern is open from 3 pm (with someone onsite from 2 PM) Tues – Thurs & 12 pm Fri – Sun, please direct all enquiries and issues to the staff during open hours.

Keys are to be returned either to staff or left in the red post box outside the Tavern.

Key deposits will be returned during business hours, should you be unable to return for your key deposit we will transfer it back to your nominated bank account within 24 hours of the keys being returned.

Please **TEXT** any maintenance concerns to Shayne on 0420 820 440 outside of business hours

For emergencies, please contact Shayne: 0420 820 440 (please note that emergencies consist **ONLY** of threats to persons or place, water and power disruptions.

FEES & HOUSE RULES

- Allocation of sites is subject to change at the discretion of management at any time.
- Site fees payable in advance, long stay tenants will be required to pay 2 weeks in advance followed by weekly to ensure they remain in front.
- \$50 key deposit per key for all guests, payable in cash. \$50 replacement cost for all lost keys. Deposits will be returned during business hours or transferred to your nominated bank account within 24 hours.
- Park in allocated and specified bays only THIS PARK DOES NOT HAVE AN OVERFLOW AREA – ignoring staff instructions in regards to where to park will result in termination, all forward paid rent will be retained by the company and any deposits will be lost.
- Occupants are responsible for maintaining their sites ensuring they are not a health or safety hazard.
- Deposits are required for all future bookings and peak times, the cancellation policy is 48 hours, deposit is non-refundable if outside of the cancellation period.
- We do not have a booking confirmation service – once you are booked in either verbally or via email and your deposit is paid, we expect you to notify us should you need to change your booking.

- Allocation for powered sites is 1X 15AMP power point, additional power can be negotiated by management for an additional charge.
- If additional power requirements are not negotiated and you are caught stealing power, you will be liable to pay the full nightly rate for that site for the entire period of your stay.
- If you are caught stealing anything including but not limited to water, power, and toilet paper you will be charged accordingly and terminated, all forward-paid rent will be retained by the company and any deposits will be lost.
- If you are caught/suspected of letting people into the bathrooms who are not paying to stay with us without prior approval from management your stay will be terminated, all forward paid rent will be retained by the company and any deposits will be lost.
- Takeaway alcohol can be purchased and drunk in the caravan park, opened alcohol from the Tavern CANNOT be taken outside of the licensed area.
- Abandoned caravans will be seized and either destroyed or sold as per 'Caravan Parks & Camping Ground Regulations 1997'.
- Noise to be restricted between 10 pm & 7 am.
- All vehicle footprints including an annex to fit inside the allocated bay
- 8KM speed limit within park boundary.

MAINTENANCE REQUESTS & COMPLAINTS

- Should you encounter a maintenance issue please notify management via text at your earliest convenience.
- Water & Power related issues are considered urgent please advise us straight away.
- Any disagreements between occupants will be mediated by management.
- Any, and all, signs of aggression towards other guests or staff will result in immediate termination of residency.
- Entry to other occupants sites is strictly forbidden,
- Should management require access to your site reasonable notice (24 hours) will be provided in writing,

RESIDENTS, GUESTS & PETS

- Children are to be supervised at ALL times.
- Children are not to interfere with other occupants sites or pets.
- Pets are to be kept on a leash or contained in a suitably secure area within your site.
- Pets are to be cleaned up after by their owner daily, faeces to be bagged and binned. We expect residents to supply their own bags.
- Do not feed or groom your pets in the ablution area.
- The type and number of pets we agree to is up to management's discretion and rates may be negotiated accordingly. Uncontrolled or aggressive pets will be refused.
- The beer garden is pet-friendly, the Tavern is not.
- Guests to your site are responsible for complying with all park rules.

- Daytime visits are fine however anyone staying overnight exceeding the 2 persons that we account for per site will be required to pay \$20 per person, per night.
- Guests are to park on the roadside and not obstruct access in and out of the park or use free powered bays for parking.
- Any damage caused by non-compliance with park rules or unsupervised guests, children or pets will be charged to the relevant site occupant

EMERGENCY (FIRES AND STORM WARNINGS)

- All caravan and tent setups must be moveable and take no longer than 24 hours to remove.
- Occupants are responsible for any storm damage to their caravans; management holds no liability for acts of God.
- Should we end up in an emergency evacuation situation due to bushfire ALL occupants will be required to vacate the park upon management's decision.
- Should caravans or tents be left behind occupants understand that we take no responsibility for loss or damage.

ABLUTION BLOCK

- Ablution block lights are to be left on in the evening for safety reasons.
- The kitchen and facilities are a shared area.
- Please ensure that anything you open, you close, and anything you turn on, you turn off, including but not limited to BBQ specifically the gas connection, lights, fridges etc.
- Occupants are expected to clean up after themselves including but not limited to washing and removing dishes, cleaning BBQ and other cooking/prep surfaces.
- Please label your food in the fridge and remove before leaving, if it doesn't belong to you do not help yourself– unlabelled food will be disposed of.
- The laundry sink is NOT for washing dishes.
- Washing machine, dryer and clotheslines available for your use. Washing machine cost \$4, Dryer \$2 for 30minutes. Both are to be left clean after use.
- Washing powder available from the Tavern \$3.00 x 2 scoops
- Toilets, basins and showers to be wiped/rinsed down after use. There are brushes provided for the toilets, wipe the seat after yourself. If you make a mess, please clean it up.
- Toilet paper and paper towel are not cleaning supplies do not use them as cloths.
- Should there be a shortage of any necessary bathroom supplies please contact management.
- Children are to be supervised in and around the ablution block at all times.

DISCLAIMER: Owner and / or Management assume NO responsibility for accidents, injuries, or loss of any kind. We reserve the right to select our clientele and guests. We also reserve the right to evict any person(s) for detrimental conduct or failure to abide by our rules.